

# Quality Auditing

*Auditing of Schemes within the  
context of DMURS*

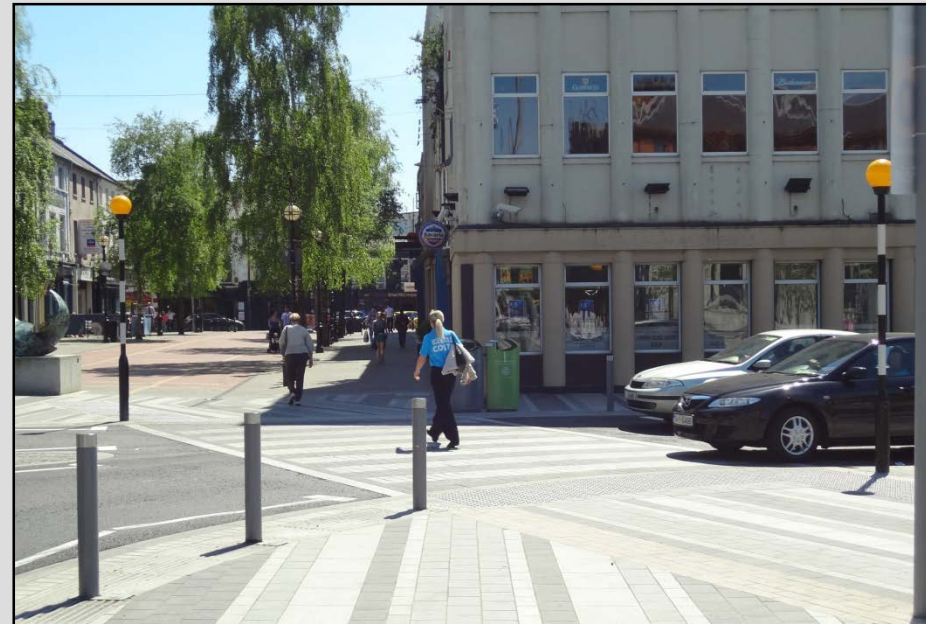


# What is a Quality Audit ?

**A Quality Audit consists of a suite of individual / overlapping Audits**

**A Quality Audit may include:**

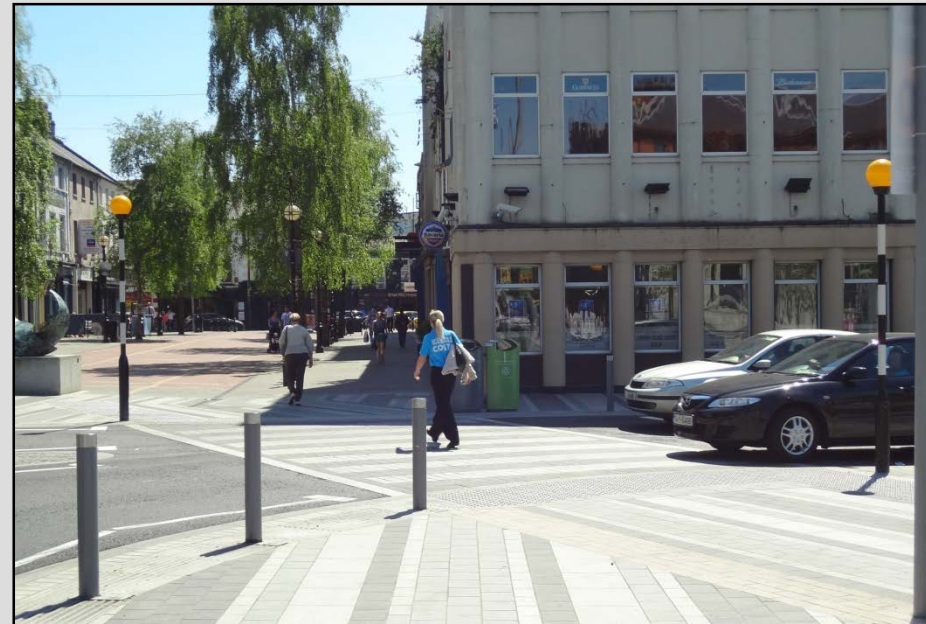
- **Various User Audits – such as a walking audit, cycling audit, accessibility audit, etc.**
- **Community Audit**
- **Visual Quality Audit**
- **Place Check Audit**
- **Road Safety Audit (RSA), including Risk Assessment**



# What is a Quality Audit ?

**The Quality Audit should provide an overview of audits**

- **highlight the strengths and weaknesses of a scheme**
- **Identify any possible conflicts between audits**
- **May provide a series of recommendations with regard to how each of these issues/conflicts could be resolved.**
- **assist in documenting the decision making process in finalising the scheme**



# Example: Home-zone or Shared Space

## Issues re Accessibility Audit

Shared space can be difficult to navigate for the blind or partially sighted (NCBI)

\*Recommend use of corduroy tactile and/or drainage feature to assist navigation

## Issues re Place Audit / Quality Audit

Surface materials used can sometimes present TIC issue in terms of specification and or finishes

\*Refer to original design brief to create a traffic calmed shared space (Homezone) and/or refer to (Place Hierarchy)



# Quality Audit – Example

## Issues re RSA

A Potential Hazard may arise where there is the possibility of conflict between pedestrians and motorist

\*Carry out Risk Assessment of potential Hazard – Likely Frequency? Likely Severity?

## Issues re RSA

Possible need for further traffic calming interventions to achieve target 10-15kph

\*Recommend additional horizontal deflections (Pinch points) and or restrict vehicular permeability through landscaping interventions



# Next Step for Quality Audits

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**Further guidance in relation to Quality Audits, will be issued in due course as downloadable content to accompany DMURS including:**

- User templates and recommendations regarding an appropriate suite of Audits across a range of Schemes will be provided**
- Guidance regarding the cross evaluation process between Audits will also be provided (including a process for conflict resolution)**
- Full Quality Audits recommended for Larger Schemes**
- A DMURS summary/checklist may be provided which may be more appropriate for smaller Schemes**